IMPORTANT: THESE INSTRUCTIONS ARE TO REMAIN WITH THE HOMEOWNER





TESTED and LISTED to: CAN/ULC S627 AND UL 1482

SERIAL

SAFETY NOTICE

If this stove is not properly installed, a house fire may result. For your safety, follow the installation instructions. Contact local building or fire officials about restrictions and installation inspection requirements in your area.

OPERATING AND INSTALLATION INSTRUCTIONS



MODEL: ALDERLEA T4 LE2

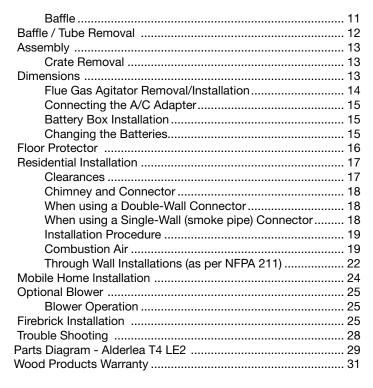
Meets the U.S. Environmental Protection Agency's 2020 Particulate Emission Standards (Crib Wood).

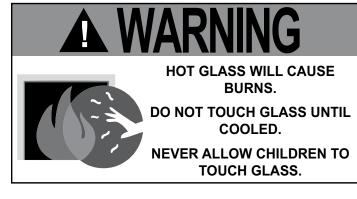
Visit www.pacificenergy.net for the most recent version of this manual

Table of Contents

Contents

Rating Label	
Efficiency and BTU Output	
Safety	
Chimney Smoke and Creosote Formation	
Chimney Fires 4	
To Avoid a Chimney Fire5	
In the event of a Chimney Fire5	
Curing of the Paint Finish5	
Operation	
Wood Selection	
DO NOT BURN6	
How to Test Your Wood6	
Lighting a fire7	
Normal Operation7	
Restarting After Extended or Overnight Burns	
Proper Draft9	
Ash Removal9	
Ash Clean out system9	
Disposal of Ashes9	
Maintenance 10	
Maintenance Checks 11	
Weekly11	
Monthly 11	
When Cleaning the Chimney System 11	
Blower 11	







WARNING: this product can expose you to chemicals including ceramic fibers, which are known to the state of California to cause cancer and to carbon monoxide,

which is known to the state of California to cause birth defects or other reproductive harm.

For more information go to www.p65warnings.ca.gov.

This warning is applicable to all PACIFIC ENERGY FIREPLACE PRODUCTS

PLEASE SAVE THESE INSTRUCTIONS

NOTE: WE STRONGLY RECOMMEND THAT SMOKE AND CARBON MONOXIDE DETECTORS BE INSTALLED IN THE AREA WHERE THE HEATER IS TO BE INSTALLED.

If smoke detectors have been previously installed, you may notice that they are operating more frequently. This may be due to curing of stove paint or fumes caused by accidentally leaving the fire door open. Do not disconnect the detectors.

SAFETY NOTICE: If this stove is not properly installed, a house fire may result. For your safety, follow the installation instructions. Contact local building or fire officials about restrictions and installation inspection requirements in your area.

Please read this entire manual before you install and use your new room heater. Failure to follow instructions may result in property damage, bodily injury, or even death.

Experience will give you the right settings for proper combustion and efficient burning. Remember the correct air inlet setting is affected by variables such as type of wood, outside temperature, chimney size and weather conditions. With practice, you will become proficient in operating your heater and will obtain the performance for which it was designed.

Rating Label

SIRVERSED UNAUTE REQUESE T UNAUTE A PARREL. = 24 (MINIMUM)) DE 6 PO (150 MM) DE = 24 (MINIMUM)) DE 6 PO (150 MM) DE 100 00 67 12 ADD. FOR THE RECHARMENTE ENCOUNTED REAL RECONSTRATEMENDANCE THER MONALOURS SEALON : DA. FONDUTE REACODREMENT PROMACORIE UL SARAT ET CHEMMENTE MONALOURS SEALON : DA. STATUS CONDUTE DER THE PROMACORIE UL SARAT ET CHEMMENTE MONALOURS EL ULS-SARS EZ LES COMPOSANTS SPECIFIES DANS LES MISTINCINOS DI VISITALIANDO REALINGA SARSANTS SARATS EN OFITION FRANCH MENNELS NO UNIT OF REATISTISTISA A THANALOUR PRAMENL. SARATS EN OFITION FOR THE VERTURATION OF MONAL AND RELECTANDE IN SAVA SALS SARATS EN OFITION FOR THE VERTURATION FOR THANKINA MONAL ENTERNAL TRE RACCORDÉ À UNE CHEMINÉE EN MAÇONNERIE DOUBLÉE D'UN CONDUIT ADÉQUAT POUR COMBUSTIBLI DATE OF MANUFACTURE TITON BE LYPPARE LON CONFORME AXI NISTRUCTONS DU MANUEL DUTL.SATION CONSTITUE UNE AL AREGLEMPITATION FEDERALE NISTALLE COME FER ANDS NITOPETATAT EN RESPECTANT LES DÉGAGEMENTS INDUGÉS DANS CTIONS DINSTALLATION UD FARREANT INVESTLIEZ PAS CE POE EX ADDS DANS AUCUN FOYFERE Immunutuo tocontro fe accontenter vi supre account virtuatura consultante al summunuo tocontro fe accontenter visitante a su ar o to virtuate setter fere restort virtuational summary or an account virtuatura consultante accounter setter accounter setter accounter virtuation accounter setter accounter a L'ENTRETTEN ET DES INSPECTIONS PÉRIODIQUES POUR UN Uel d'Utilisation Pour Plus d'Information. Aux instructions du Manuel d'Utilisation constitue i RACCORDEMENT DE DOIT PAS TRAVERSER DIRECTEMENT UN MUR OU PLAFOND EN MATÉRIAU PAS LESPACE SOUS L'APPAREL. Pas le corond d'almantations l'Apparel. Rectorons di Varantati ta code local d'almant pour les prélautions requis revotions di varancant et le code local d'almant pour les prélautions requis TEMINÉE - EN CERTAINES CONDITIONS D'UTILI ISTE - UN ÉCRAN THERMIQUE POUR CONDUITS PEUT ÊTRE EXIGÉ PAR LES AUTORIT ÉS LOCALES. 18 D'ALCOVE COMBUSTIBLE: PROFONDEUR MAX 3 PEDS / 031 M, HAUTEUR MIN. 6 PEDS / 1,83 M, 4.4344PC / 108 M. OMBUSTIBLE COUVRANT LES HOMOLOGUÉS SELON : HOMOLOGUÉS SELON : MEUBLES ET AUTRES MATÉRAUX COMBUSTIBLES ÉLOIGNÉS DU POÊLE. L'AVITRE SEULEMENT PARLAVITRE EN CÉRAMQUE DU PABRICANT. MARE MONTERIE PONTÉRE PARTIN MATÈRAI INGOMBIIS H. 5 INCHES / 127 MM PAGENCE MAUNACTURE DY SARROUGE MAUNACTURE DY SARROUGE MAUNACTURE DY SARROUCS FUNCTION IN DISCHARTED VIEW PAGENCE / 406 MM / 127 MM 0 MM 18 INCHES / 457 MM 8 INCHES / 203 MM 8 INCHES / 203 MM SEZ UNIQUEMENT I TALLEZ ET UTILISE NTACTEZ LES AUTI STRICTIONS, PERM RACCORDEZ PAS VISTA CLASSIC LE2 ALDERLEA T4 LE2 UNE UTILISATIO INFRACTION AI DOT ÊTRE INST LES INSTRUCTI LES INSTRUCTI CHEMINÉE. * TEL QUE TEST * DIMENSIONS D LARGEUR MIN. 4* TRUEZE FALLEZ F LES INST QUE LE C QUE LE C DO NOT REMOVE THIS LABEL NE RETIREZ PAS CETTE ÉTIQUETTE പ്പ 4 LE2 20-7/8 in. / 530 mm 14-3/8 in. / 365 mm 17-1/2 in. / 445 mm 17-1/2 in. / 445 mm 12-3/8 in. / 314 mm 14-1/2 in. / 368 mm ALDERLEA 74 LE2 0. 18-778 in. / 300 mm E. 12-3/8 in. / 314 mm F. 15-1/2 in. / 394 mm IN CANADA AUCANADA RESIDENTIAL INSTALLATION 10 in./ 254 mm 10 in./ 254 mm 7 in./ 178 mm 19-1/2 in. / 495 mm 14-3/8 in. / 365 mm 16-1/2 in. / 419 mm IN U.S.A. IELLE et PO RESIDENTIAL and MOBILE HOME INSTALLATION USING DOUBLE WAY 8 in. / 203 mm 8 in. / 203 mm 5 in. / 127 mm BILE UTILISANT UN RACCORDEMENT / т DEVANT O L DERLEA T4 MAISON N **VISTA LE2** VISTA LE2 CONDUI als/ AUX CORNER TO CONNECTOR/ COIN AU ONDUIT DE RACCORDEMENT Υς. TO CONNECTOR A CONNECTOR AND A CONNECTOR AN MUR ADJACENT MUR ARRIÈR TIFIED FOR CANADA AND U.S.A. - MODEL / MODÈLE: VISTA LE2 ■ V TED ROOM HEATER. SOLD FUELT TYPE ALSO FOR USE IN MOBILE HOMES TIFIED TO / CERTIFIE POUR: CANULC 857 / UL 1482 Di Neneks Directory of Builing Products for extension information SIDE WALL MUR ADJACENT MDJACENT WALL 310524 USE 6 ft. / 1.83 m MIN., WIDTH 41-3/4 IN. / RECAUTIONS REQUIRED FOR USE WITH SOLID FUELS. THE CLEARNCES IN THE NSTALLED IN ANY FIREPLACE. ABOUT RESTRICTIONS. INSTALLATION ANOTHER APPLIANCI CERTIF 7.8.4.6.8.8.8.2.0.W

This heater meets the 2020 U.S. Environmental Protection Agency's crib wood emission limits for wood heaters sold after May 15, 2020 using Method 28R.

Model Alderlea T4 LE2: 1.6 g/hr..

Under specific test conditions this heater has been shown to deliver heat at rates ranging from 12,300 to 30,150Btu/ hr.

Efficiency and BTU Output

EPA Certified Emissions	1.6 grams per hour
LHV Tested Efficiency 1	82%
HHV Tested Efficiency 2	75%
EPA BTU Output 3	12,115 to 30,149 btu/hr.
Maximum Wood Length	18 inches
Ideal Wood Length	16 inches
Fuel	Seasoned Cord wood

1 Weighted Average Lower Heating Value (LHV) efficiency as tested using CSA B415 Performance testing of solid-fuelburning heating appliances. LHV assumes the moisture is already in a vapour state so there is no loss of energy

2 Weighted Average Higher Heating Value (HHV) efficiency as tested using CSA B415 Performance testing of solid-fuelburning heating appliances. HHV includes the energy required to vaporize the water in the fuel

3 The range of BTU outputs is based on efficiency using CSA B415 Performance testing of solid-fuel-burning heating appliances and burn rates from the low and high EPA tests using Douglas Fir dimensional lumber.

CO emissions are 1.4 grams per minute. This will vary depending on fuel, and how the unit is operated. Follow manufacturers operating instructions.



CAUTION: Never use gasoline, gasoline type lantern fuel, kerosene, charcoal lighter fluid or similar liquids to start or "freshen up" a fire in this heater. Keep all such liquids well away from the heater while it is in use.

Instruct all members of your family on the safe operation of the heater. Ensure they have enough knowledge of the entire system if they are expected to operate it. Stress the section on chimney fires and the importance of following the steps outlined "In Case of Chimney Fire".

Chimney Smoke and Creosote Formation

When wood is burned slowly, it produces tar and other organic vapours, which combine with expelled moisture to form creosote. The creosote vapours condense in the relatively cool chimney flue of a slow burning fire. As a result, creosote residue accumulates on the flue lining. When ignited, this creosote makes an extremely hot fire. The chimney connector and chimney should be inspected periodically (at least once every two months) during the heating season to determine if a creosote buildup has occurred. If creosote has accumulated (3 mm. or more), it should be removed to reduce the risk of a chimney fire.

- 1. Highest smoke densities and emissions occur when a large amount of wood is added to a bed of hot coals and the air inlet is closed. The heated wood generates smoke, but without ample air, the smoke cannot burn. Smoke-free, clean burning requires small fuel loads, two or three logs at a time or 1/4 to 1/2 of fuel load and leaving the air inlet relatively wide open, especially during the first 10 to 30 minutes after each loading, when most of the smoke generating reactions are occurring. After 30 minutes or so, the air inlet can be turned down substantially without excessive smoke generation. Wood coals create very little creosote-producing smoke.
- 2. The cooler the surface over which the wood smoke is passing, the more creosote will be condensed. Wet or green wood contributes significantly to creosote formation as the excess moisture that is boiled off cools the fire, making it difficult for the tars and gases to ignite, thus creating dense smoke and poor combustion. This moisture-laden smoke cools the chimney, compounding the problem by offering the smoke the ideal place to condense.

In summary, a certain amount of creosote is inevitable. Regular inspection and cleaning is the solution. The use of dry, seasoned wood and ample combustion air will help to minimize annoying smoke emissions and creosote buildup.

Chimney Fires

The dangerous side effect of excessive creosote buildup is a chimney fire. This causes much higher than normal temperatures in the chimney and on its exterior surfaces. Temperatures inside the chimney can exceed 2000°F (1100°C). Ignition of nearby or touching combustible material is more likely during a chimney fire. Proper clearances are critical to prevent damage during such a fire.

Chimney fires are easy to detect; they usually involve one or more of the following:

- Flames and sparks shooting out of the top of the chimney
- A roaring sound
- Vibration of the chimney



To Avoid a Chimney Fire

- 1. Burn wood cleanly. Do not burn wet wood or turn down the unit too quickly after loading.
- 2. Do not let creosote build up to a point where a chimney fire is possible.
- 3. Do not have fires in the heater that may ignite chimney fires. These are excessively hot fires, such as when burning household trash, cardboard, Christmas tree limbs, or even ordinary fuel wood; (eg. with a full load on a hot bed of coals and with the air inlet wide open for more time than is needed to completely char a fresh fuel load.)
- 4. The Chimney and connector pipe should be inspected/cleaned periodically.

In the event of a Chimney Fire

- 1. Prepare to evacuate to ensure everyone's safety. Have a well understood plan of action for evacuation. Have a place outside where everyone is to meet.
- 2. Close air inlet on stove.
- 3. Call local fire department. Have a fire extinguisher handy. Contact your local municipal or provincial fire authority for further information on how to handle a chimney fire. It is most important that you have a clearly understood plan on how to handle a chimney fire.
- 4. After the chimney fire is out, the chimney must be cleaned and checked for stress and cracks before starting another fire. Also check combustibles around the chimney and the roof.

We strongly recommend that your chimney be inspected by professionals who are certified by one of the following;

- NFI (National Fireplace Institute®) in the United States,
- CSIA (Chimney Safety Institute of America) in the United States and Canada,
- WETT (Wood Energy Technology Transfer) in Canada or
- APC (Association des Professionnels du Chauffage) in Quebec

Curing of the Paint Finish

To achieve the best finish, the paint on your stove must be baked on. When burning your stove for the first 2-3 times it is very important that the room be well ventilated. Open all windows and doors. Smoke and fumes caused by the curing process may cause discomfort to some individuals. Follow the procedures on the information sheet included with your stove from STOVE BRIGHT (Forrest Paint).

• Slowly bring the stove to a medium burn, for about 45 minutes. Then increase to a high burn for an additional 45-60 minutes

WARNING: Never use chemicals or any other volatile liquid to start a fire. Do not burn garbage, or flammable fluids such as gasoline, naphtha, or engine oil.



Operation

CAUTION: Hot while in operation. Keep children, clothing and furniture away. Contact may cause skin burns.

WARNING: Always keep loading door closed when burning. This heater is not designed for open door burning.

WARNING: No alteration or modification of the combustion air control assembly is permitted. Any tampering will void warranty and could be very hazardous.

WARNING: Do not use grates or andirons to elevate the fuel. Burn directly on the fire bricks. Replace broken or missing bricks. Failure to do so may create a hazardous condition.

Wood Selection

This heater is designed to burn natural wood only. Higher efficiency and lower emissions generally result when burning air-dried seasoned hardwoods, as compared to softwoods or to green or freshly cut hardwoods.

Wood should be properly air dried (seasoned) for six months or more. Wet or undried wood will cause the fire to smoulder and produce large amounts of smoke and creosote. Wet wood also produces very little heat and tends to go out often. Wood should be stored under cover away from open flame or heat sources.

DO NOT BURN

Salt water wood *	Treated wood
Wet or green wood	Coal/charcoal
Garbage*	Solvents
Lawn clippings/yard waste	Unseasoned wood
Railroad ties	Manure or animal remains
Materials containing rubber, including tires	Materials containing plastic
Construction or demolition debris	Materials containing asbestos
Waste petroleum products, paints, paint thin- ners, or asphalt products	 Paper products, cardboard, plywood, or particleboard.

* These materials contain chlorides which will rapidly destroy metal surfaces and void warranty.

Burning these materials may result in the release of toxic fumes or render the heater ineffective and cause smoke.

Do not burn anything but natural wood. Other fuels, eg. charcoal, can produce large amounts of carbon monoxide, a tasteless, odorless gas that can kill. Under no circumstances should you attempt to barbecue in this heater.

The prohibition against burning these materials does not prohibit the use of fire starters made from paper, cardboard, saw dust, wax and similar substances for the purpose of starting a fire in an affected wood heater.

How to Test Your Wood

Add a large piece of wood to the stove when it has a good large bed of coals. It is dry if it is burning on more than one side within one minute. It is damp if it turns black and lights within three minutes. If it sizzles, hisses and blackens without igniting in five minutes it is soaked and should not be burnt. Use of a moisture meter can confirm the moisture content prior to burning. See the meter's Manufacturer Instructions on how to use your moisture meter.



Lighting a fire

WARNING: Never use chemicals or any other volatile liquid to start a fire.

- 1. Adjust air control to "High" position (all the way to the left) and open door.
- 2. Place crumpled newspaper in the centre of the heater and crisscross with several pieces of small dry kindling. Add a few pieces of large kindling on top.
- 3. Ignite the paper and leave the door ajar approximately 1/2"(13mm) 1"(25mm) until the wood kindling is fully engulfed in flame. **NEVER LEAVE STOVE UNATTENDED WITH THE DOOR OPEN.**
- 4. After the kindling is fully engulfed add a few small pices of wood. Close the door.
- 5. Begin normal operation after a good coal base exists and wood has charred.

Normal Operation

WARNING: This wood heater has a manufacturer-set minimum low burn rate that must not be altered. It is against federal regulations to alter this setting or otherwise operate this wood heater in a manner inconsistent with the operating instructions in this manual.

The air control on your unit, located beneath the ashlip, works in a range from Low to High.(from Right to Left when facing the unit.) In the middle can be considered Medium. Most commonly used will be the Low position(for overnight burns) and the High position when adding new fuel to the fire. Experience and time getting to know your unit will help you to understand how your unit burns and how best to get the most out of your unit. The air control can be adjusted to any position between Low and High to achieve a desired burn rate and heat output.

Use wood of different shape, diameter and length (up to 18"(457mm)). Load your wood parallell to the stove front and try to place the logs so that the air can flow between them. Always use dry wood. Do not load fuel to a height or in such a manner that would be hazardous when opening the door.





LOW:

- The "LOW" setting is most commonly used for overnight or extended burning. For extended or overnight burns, unsplit logs are preferred. Remember to char the wood completely on maximum setting before slowly adjusting air control to "Low" for an overnight burn.
- To refuel, adjust air control to high, and give the fire time to brighten. Open the door slowly, this will prevent smoke from coming out of the door opening.



HIGH:

- The "HIGH" setting should primarlily be used to ignite and char fresh fuel after refueling the unit. To refuel the unit, adjust air control to "HIGH", and give the fire time to brighten. Open the door slowly, this will prevent back puffing.
- Allow the stove to burn on "High" for approximately 10 15 minutes or until the wood is charred fully. Drier wood will char faster. Do not run your stove for extended periods of time on "HIGH" as you run the risk of overfring the unit. (See Warning below.)

Burn natural wood only, dry and well seasoned. The denser or heavier the wood when dry, the greater its heat value. This is why hardwoods are generally preferred. Green or wet wood will cause a rapid buildup of creosote. If you feel it is necessary to burn wet or unseasoned wood, do so only with the air inlet set open enough to maintain a good strong fire and fairly high chimney temperatures. Do not attempt to burn overnight using green wood or wet wood. Wet wood can cause up to 25% drop in heater output, as well as contributing significantly to creosote buildup.

DO NOT OVER FIRE THIS HEATER: Attempts to achieve heat output rates that exceed heater design specifications can result in permanent damage to the heater and chimney. A glowing red, top or vent pipe are indications of over firing. Failure to rectify an over firing condition can be hazardous and may void the manufacturer's warranty.

Restarting After Extended or Overnight Burns

- 1. Open door and rake hot embers towards the front of the heater. Add a couple of dry, split logs on top of embers, close door.
- 2. Adjust air control to high and in just a few minutes, logs should begin burning.
- 3. After wood has charred, reset air control to desired setting.
- 4. To achieve maximum firing rate, set control to high "H". Do not use this setting other than for starting or preheating fresh fuel loads.

Proper Draft

- 1. Draft is the force which moves air from the appliance up through the chimney. The amount of draft in your chimney depends on the length of the chimney, local geography, nearby obstructions and other factors.
- 2. Too much draft may cause excessive temperatures in the appliance. An uncontrollable burn or a glowing red stove part or chimney indicates excessive draft.
- 3. Inadequate draft may cause back puffing into the room and plugging of the chimney. Smoke leaking into the room through appliance and chimney connector joints indicates inadequate draft.

Remember the "correct" air control setting is affected by variables such as type of wood, outside temperature, chimney size and weather conditions.

Ash Removal

Caution: Ashes are to be removed only when the heater is cold. Whenever ashes get 3"(76mm) to 4"(102mm) deep in your firebox, and when fire has burned down and cooled, remove excess ashes. Leave an ash bed approximately 1" (25 mm) deep on the firebox bottom to help maintain a hot charcoal bed.

Ash Chute Operation: Your Alderlea stove is equipped with an ash chute system to ease the removal of ash from the ash lip area. To use this system, first pull out the ash pan approximately 2"(51mm), sweep the ash into the chute located on the right side of the ash lip, and close the ash pan.

Ash Clean out system

The ash dump handle is located under the ash lip on the left hand side. To operate ash dump, pull handle out 1/2"(13mm) and turn clockwise. This will unlock the ash dump and allow it to open. Hold handle open while pulling ashes into the opening. Avoid large embers as these still contain heat value. Release handle and push in to lock. Ensure ash dump door is properly engaged. Fill the cavity with the remaining ash level with the firebox floor. Lift and pull out ash pan and discard ashes into metal container. Replace ash pan and ensure it is seated properly.

Do not burn with ash dump door open. Doing so will create a hazardous condition. Always leave about 1"(25mm) of ash when cleaning.

Disposal of Ashes

Ashes should be placed in a metal container with a tight fitting lid. The closed container of ashes should be placed on a non-combustible floor or on the ground, well away from all combustible materials, pending final disposal. If the ashes are disposed of by burial in soil or otherwise locally dispersed, they should be retained in closed container until all cinders have thoroughly cooled. Other waste should not be placed in this container.



Maintenance

WARNING: Never use chemicals or any other volatile liquid to start a fire. Do not burn garbage, or flammable fluids such as gasoline, naphtha, or engine oil.

WARNING: ONLY USE MATERIALS SUPPLIED BY MANUFACTURER WHEN DOING MAINTENANCE OR REPLACEMENTS.

THIS WOOD HEATER NEEDS PERIODIC INSPECTION AND REPAIR FOR PROPER OPERATION. IT IS AGAINST FEDERAL REGULATIONS TO OPERATE THIS WOOD HEATER IN A MANNER INCONSISTENT WITH OPERATING INSTRUCTIONS IN THIS MANUAL.

- 1. If glass becomes darkened through slow burning or poor wood, it can readily be cleaned with fireplace glass cleaner when stove is cold. Never scrape with an object that might scratch the glass. The type and amount of deposit on the glass is a good indication of the flue pipe and chimney buildup. A light brown dusty deposit that is easily wiped off usually indicates good combustion and dry, well-seasoned wood and therefore relatively clean pipes and chimney. On the other hand, a black greasy deposit that is difficult to remove is a result of wet and green wood and too slow a burning rate. This heavy deposit is building up at least as quickly in the chimney.
- DOOR GASKETS The gasket used by Pacific Energy (7/8"(22mm) Medium Density fiberglass rope) requires only light pressure to seal. This will prolong seal life. It is important that the door seal be maintained in good condition. Periodically inspect seals and replace if necessary. Follow the instructions included in the kit, obtainable from your nearest Pacific Energy dealer.
- DOOR GLASS Do not slam loading door or otherwise impact glass. When closing door, make sure that no logs protrude to impact the glass. If the glass gets cracked or broken, it must be replaced before using the stove. Replacement glass can be obtained from your dealer. Use 10-1/2"(266mm) x 16-1/2"(419mm) x 5 mm. Ceramic glass only. **Do not substitute with any other type.**
- To remove broken glass, undo the four retaining screws and remove clamps and frame, noting position for re-assembly. Remove all particles of glass. Be careful as they are very sharp. Install new glass complete with gasket. Replace frame, clamps and screws.

CAUTION:

- Do not overtighten, tighten screws very carefully
- Do not clean glass when hot
- Do not use abrasive cleaners on glass
- 4. The area where boost combustion air enters the firebox must be kept clear of excessive ash buildup which will block air flow. This area is at the front of the firebox.
- 5. Do not store wood within heater installation clearances, or within the space required for fuel loading and ash removal. Keep the area around the heater clean and free of loose combustibles, furniture, newspapers, etc.
- 6. Establish a routine for the fuel, wood burning and firing technique. Check daily for creosote buildup until experience shows how often you need to clean to be safe.
- 7. Be aware that the hotter the fire, the less creosote is deposited. Weekly cleaning may be necessary in mild weather, even though monthly cleaning is usually enough in the coldest months when burning rates are higher.

Maintenance Checks

Check the following parts for damage such as cracks, excessive corrosion, burned out sections and excessive warping: (See website for descriptions and more detail)

Weekly

- Firebrick Visual, for cracking.
- Door Gasket sagging, placement, damage.

Monthly

- Brick rail tabs and brick rails.
- Air riser tube in the back of the firebox.
- Back side of airwash chamber.
- Baffle locking pin.
- Boost openings.

When Cleaning the Chimney System

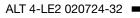
- Top baffle board/blanket.
- Baffle/Baffle Tubes
- Top heat shield and mounting bolts.
- Baffle Gasket.
- Brick Rails.

Blower

• The blower should be cleaned out a minimum every six months by using a vacuum on the grill openings in the back and bottom of the blower casing to remove any dust and debris.

Baffle

- Some warping of the baffle is normal (up to 1/4" or .65cm). Replace if the baffle has <u>permanent</u> warping greater than this or has cracking or breakage.
- Please contact your Dealer if you experience any of the damage listed above. Continuing to operate your stove with broken parts may accelerate damage to other parts and may void your warranty





Baffle / Tube Removal

Chimney connector pipe should be disconnected from stove to clean and inspect. Only if this is not possible should you remove baffle assembly.

DO NOT OPERATE WITH BAFFLE ASSEMBLY, TUBES OR INSULATION REMOVED.

Baffle Removal

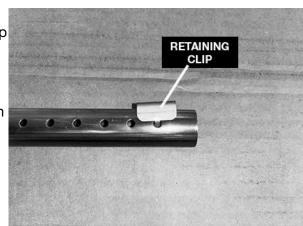
- 1. Slide the Ceramic Baffle Board located above the tubes towards the front of the stove. Remove retaining pin at the back of the firebox, just under the baffle.
- 2. Lift the Baffle up to disconnect from the Baffle supply tube.
- 3. Move the Baffle to one side then tilt it sideways to drop down and remove from firebox. You may need to remove the opposite side brick rail to allow the Baffle to drop down. To remove the Brick Rail, remove the brick directly under it then lift the rail up and inward to clear the locating pins
- 4. Inspect the gasket between baffle and supply tube. If necessary, replace with gasket (prt#80000365) available from your Pacific Energy dealer.
- 5. Re-install baffle assembly in reverse order. The two side pieces of blanket insulation must be tight against the side rails. The Ceramic Board on top of the tubes must be pushed back tight against the Baffle.

Baffle Board/Tubes Removal

- Slide the baffle board towards the front of the stove and drop it down and out the door opening. Caution - Baffle Board material is very fragile.
- 2. Pop out the retaining clip on the right side of the front baffle tube by rotating it up then disengage the tab from the hole in the front of the tube.
- 3. Slide the tube to the right to disengage the left end of the tube from the baffle air box and remove the tube from the unit.
- 4. Repeat steps 2 & 3 to remove the remaining tube.

Baffle Board/Tubes Installation

- 1. Install the baffle tubes first as per steps #2 & #3 below.
- 2. With the holes facing forward and the notch to the left side, insert the front baffle tube into the hole in the baffle air channel on the right at an angle and then raise and insert into the opposite hole on the left side baffle air assembly until the tube sits tight to the tab in the hole.
- 3. Place the retaining clip tab into the hole in the baffle tube on the right side and pop it back over the tube to secure it in place.
- 4. Insert the baffle board above the baffle tubes inside the firebox and under the retaining tabs on the baffle air channels. **Caution Baffle Board material is very fragile.**
- 5. Slide the baffle board back until the lower edge is tight against the baffle.





Crate Removal

- 1. Carefully remove wood crating top and supports.
- 2. Remove plastic cover.
- 3. Remove the Brick Pack from the firebox. Install Firebricks (see section; Firebrick Installation) after stove is in its final location, and the chimney is installed.

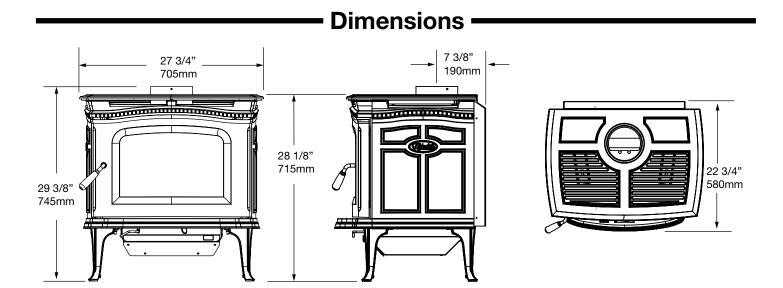


Figure 1: T4 LE2 dimensions.



Flue Gas Agitator Removal/Installation

DO NOT OPERATE WITH AGITATOR REMOVED.

The Flue Gas Agitator comes pre-installed inside the unit and should not need to be handled in any way. In the case the Agitator needs to Be replaced, follow the instructions below.

Removal

- 1. Remove the rear baffle assembly. See "Baffle Removal" page 11.
- 2. Lift the Flue Gas Agitator and pull towards the front of the stove Figure 3

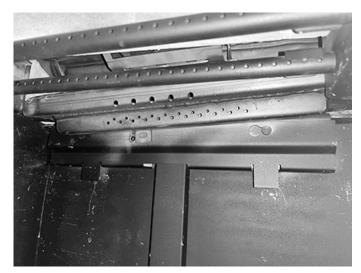


Figure 2: Remove rear baffle.



Figure 3: Remove Flue Gas Agitator

- 3. Lower the Flue Gas Agitator down and disengage it from the front mounting slots in the flame shield. Figure 4
- 4. Reverse Steps 1-3 to install the new Flue Gas Agitator.



Figure 4: Front mounting slots for Flue Gas Agitator.

Connecting the A/C Adapter

Remove the A/C Adapter from inside the unit and connect the barrel plug to A/C Adapter plug in the Control Board then connect the adapter to a wall outlet. Figure 5

NOTE: If you unplug the unit for any reason, unplug the adapter from the wall outlet and wait a minimum of 30 seconds before plugging the unit back in. Also, if the power to the unit flickers, the control board may freeze up. Unplug the A/C Adapter from the wall for a minimum 30 seconds before plugging it back in to reset the control board.

Battery Box Installation

- 1. Remove the Battery Box from the packaging.
- 2. Follow the instructions included with the Battery Box.

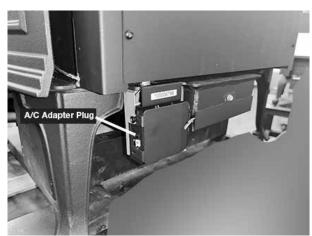


Figure 5: A/C Adapter plug NOTE: BATTERIES WILL LAST AN ESTIMATED 5-7 DAYS UNDER CONTINUOUS USE.

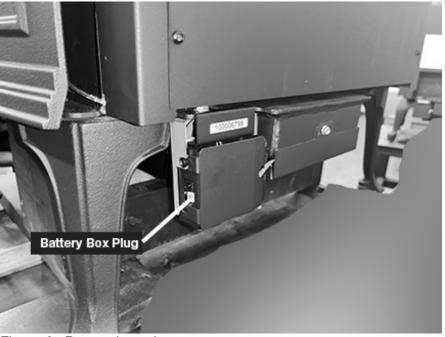


Figure 6: Battery box plug

Changing the Batteries

Note: Be careful not to pull on the wires connecting the Battery Box to the Control Board.

- 1. Carefully lower the Battery Box so the battery cover is facing up.
- 2. Remove the battery cover by releasing the catch at the end and lifting the cover off.
- 3. Remove the old batteries and replace them with the new ones.
- 4. Replace the battery cover and re-engage the flange onto the screw in the side panel again.

Floor Protector

The stove may be installed on a combustible floor provided noncombustible ember protection is used. This protection must extend as follows:

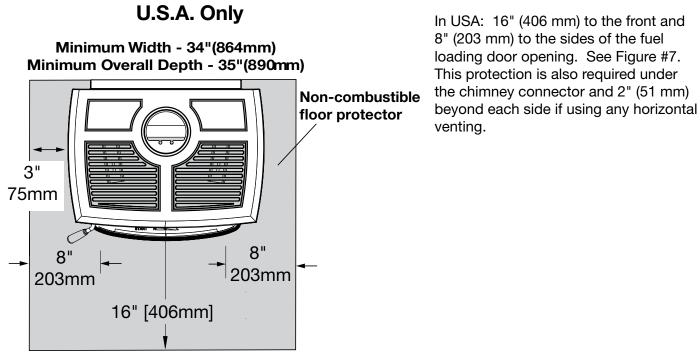


Figure 7: ALT4 LE2 Floor protector - USA.

CANADA Only

Minimum Width - 44"(1.120m) Minimum Overall Depth - 45"(1.145m)

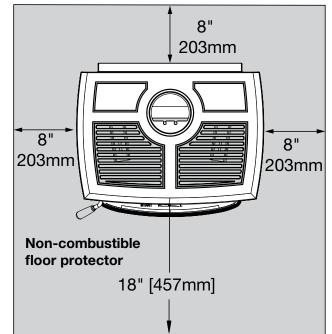
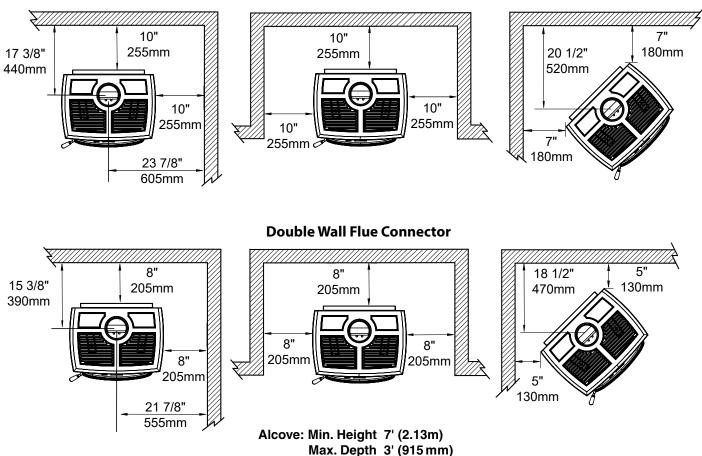


Figure 8: ALT4 LE2 Floor protector - CAN.

In Canada: 18" (457 mm) on the firing side and 8" (203 mm) to the other sides.

Residential Installation

Clearances



Single Wall Flue Connector

Figure 9: ALT4 LE2 Minimum clearances.

Having the unit located in a well ventilated area with good air circulation, as well as, following proper wood usage and burning operating instructions will ensure better efficiencies.

Clearances may be reduced with various heat shielding/insulating materials. Consult CSA B365 or NFPA 211 and local fire codes and authorities for approval. For close clearances, use a listed double-wall connector.

NOTE: local/national codes or regulations may override some guidelines in this manual

We recommend that our products be installed and /or serviced by professionals who are certified by one of the following;

NFI (National Fireplace Institute®) in the United States, CSIA (Chimney Safety Institute of America) in the United States and Canada, WETT (Wood Energy Technology Transfer) in Canada or APC (Association des Professionnels du Chauffage) in Quebec



Warning: Under no circumstances is this heater to be installed in a makeshift or "temporary" manner. It may be fired only after the following conditions have been met.

DO NOT ATTEMPT TO CONNECT THIS HEATER TO ANY AIR DISTRIBUTION DUCT. DO NOT INSTALL IN ANY FIREPLACE.

Outside combustion air or fresh air into the room may be required in your area, consult local building codes (see Combustion Air section).

Chimney and Connector

- The chimney system must be a ULC-S629 or UL-130HT listed Stainless chimney or a Masonry chimney suitable for use with solid fuel, that is lined, in good condition and meets fire and building codes.
- The chimney flue size should be the same as the stove outlet (6 inches) for optimal performance. Reducing or increasing the flue size may adversely affect stove performance.
- Chimney flue exit is to be 3 feet (1 m.) above roof and two feet (0.6 m) above highest projection within 10 feet (3 m) horizontally.
- The installation must meet all local codes.
- Do not connect this unit to a chimney flue serving another appliance. Minimum system height is 15 feet (4.6 m.) (measured from base of appliance).

BOTH CHIMNEY SYSTEM AND CONNECTOR MUST BE LISTED TO: IN CANADA - ULC S-641 LISTED double wall connector and ULC-S629 LISTED CHIMNEY, IN USA - UL-103 HT LISTED CONNECTOR AND CHIMNEY

When using a Double-Wall Connector

- Use a listed double-wall connector.
- If a listed chimney and double-wall connector are to be connected to the stove, install all components as per the chimney/connector manufacturer's installation requirements.

When using a Single-Wall (smoke pipe) Connector

The single wall pipe section must be:

- If you are using smoke pipe/chimney connector in conjunction with the listed chimney system, consult local/national fire or building codes for connector installation. Follow the chimney manufacturer's complete instructions for the installation of the chimney system.
- As short and straight as possible, use six inch diameter, 24 gauge black pipe that is clean and in new condition.
- Installed with the crimped or male ends pointing down. (This will carry any liquid creosote or condensation back into the stove) and secured at every joint and collar with 3 sheet metal screws.
- The chimney connector shall not pass through an attic, roof space, closet or similar concealed space, floor, or ceiling. Where passage through a wall, or partition of combustible material is desired, the installation shall conform to CAN/CSA-B365, Installation Code for Solid-Fuel-Burning Appliances and Equipment or NFPA 211 Standard for Chimneys, Fireplaces, Vents and Solid-Fuel Burning Appliances.



Installation Procedure

- 1. Select the position for your wood stove based on the clearances diagram (See Page 16). Position the stove and floor protection.
- 2. Mark the position for the hole in the ceiling and roof by using a string and plumb-bob hanging over the exact center of the stoves flue pipe.
- 3. Check that the intended location will not interfere with floor joists, ceiling joists or rafters before proceeding further. Adjust if necessary and reconfirm the clearance's from the stove to combustibles.
- 4. Carefully follow the directions of the listed chimney for installation of the chimney system from the ceiling through to the rain cap. This may include framing in holes etc.
- 5. Start installing smoke pipe (chimney connector), slip crimped edge of the pipe inside the stove collar. Use holes provided in collar to secure pipe with two screws.
- 6. Install the remaining lengths of pipe one on top of the other up to the finished height of the chimney and using the manufacturers approved adapter, secure to each other. A slip section can make this easier.

Combustion Air

Intake or combustion air can be supplied to the stove in one of two ways. Consult your local building code or CAN/CSA-B365, Installation Code for Solid-Fuel-Burning Appliances and Equipment before proceeding.

- 1. Outside air supply (Necessary for mobile home installation, optional for residential installation). Outside air may be drawn from either underneath the stove or from behind.
- To draw **outside air through the floor** This hole must get its air from a ventilated crawl space or be extended with duct to the outdoors (see Figure #10, 11, Page 19-20). The use of outside combustion air for residential installation requires the unit to be secured to the structure to prevent dislodging of the air duct.
- Cut or drill a hole in the floor, (large enough to fit 4" metal venting) behind the ash box enclosure. Install
 metal venting thru the hole and under the floor as required by building code. Once the stove is in place,
 attach the 4" OAIR adapter to the Ash Box Enclosure. Connect the adapter to the metal with 4"(100mm)
 i.d. flexible metal ducting.
- To draw **outside air from behind the stove,** Use a 4"(100mm) Wall Air Intake. Following the Air Intake Kit's instructions Cut or drill the recommended size hole through the wall behind the unit. Install the 4" Intake Adapter over the hole in the rear of the Ash Box enclosure. Attach flexible metal ducting between the intake adapter and the Air Intake kit.
- 2. Room air supply The stove will draw its air from the room through the opening in the Ash Box Enclosure and into the firebox intake.

Note: The living space around the heater must be well ventilated with good air circulation. Anything that may cause a negative pressure can cause gases or fumes to be pulled into the living area. During extremely cold weather, and especially when burning at very slow rates, the upper parts of the exposed chimney may ice up, partially blocking the flue gases. If blockage occurs, flue gases may enter living space.



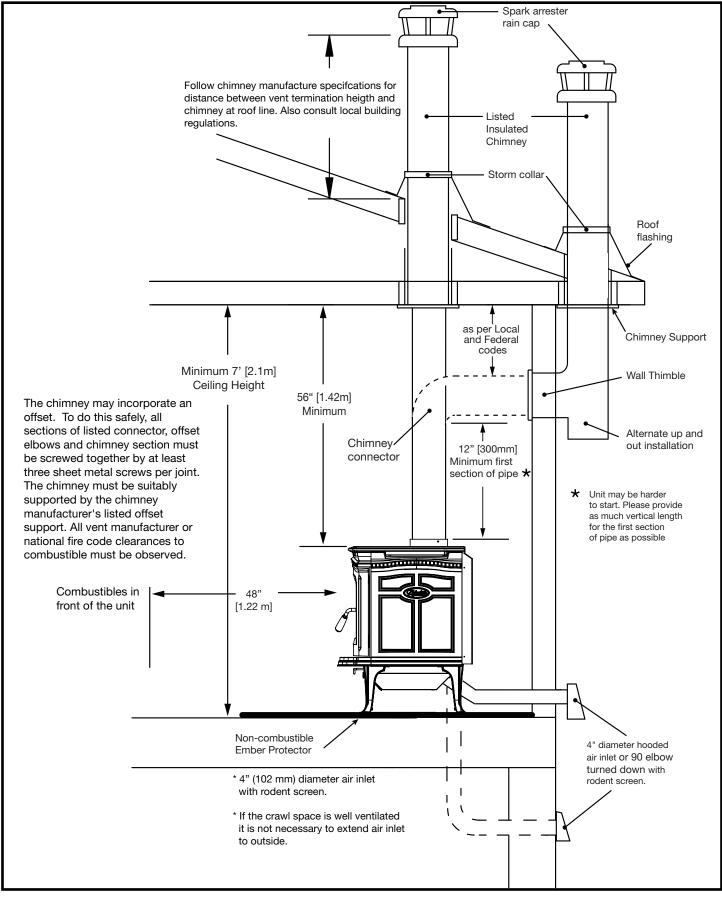
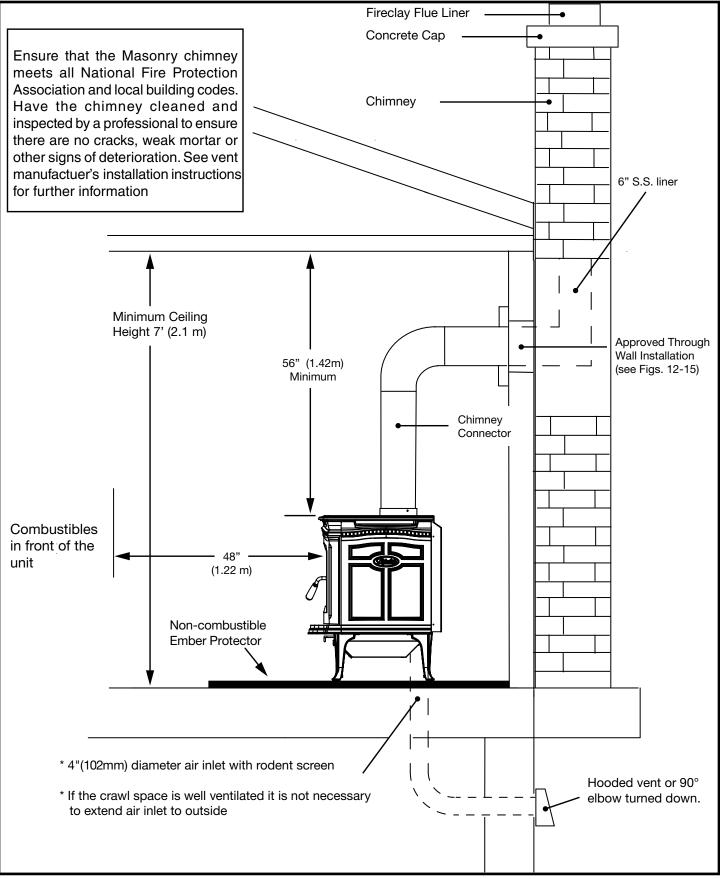


Figure 10: ALT4 LE2 residential venting.







ATTENTION: VAPOUR BARRIER MUST BE MAINTAINED WHEREVER CHIMNEY OR OTHER COMPONENTS PENETRATE TO THE EXTERIOR OF THE STRUCTURE. SEE LOCAL BUILDING CODES FOR PROPER AND APPROVED METHODS OF MAINTAINING VAPOUR BARRIER.

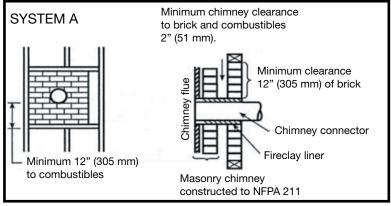


Figure 12: System A

Minimum Clearance 12 in. (305mm) to combustibles

System A. Minimum 3.5 in. (90 mm) thick brick masonry wall framed into combustible wall with a minimum of 12 in. (305 mm) brick separation from clay liner to combustibles. Fireclay liner (ASTM C 315, Standard Specifications for Clay Fire Linings, or equivalent), minimum 5/8 in. (16 mm) wall thickness, shall run from outer surface of brick wall to, but not beyond, the inner surface of chimney flue liner and shall be firmly cemented in place.

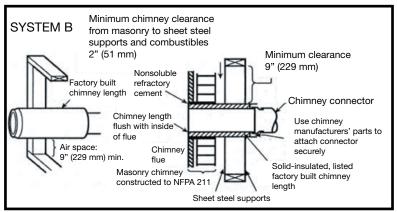


Figure 13: System B.

Minimum Clearance 9 in. (229mm) to combustibles

System B. Solid-Insulated, listed factory-built chimney length of the same inside diameter as the chimney connector and having 1 in. (25.4 mm) or more of insulation with a minimum 9 in. (229 mm) air space between the outer wall of the chimney length and combustibles.

The inner end of the chimney length shall be flush with the inside of the masonry chimney flue and shall be sealed to the flue and to the brick masonry penetration with non-water-soluble refractory cement. Supports shall be securely fastened to wall surfaces on all sides.

Fasteners between supports and the chimney length shall not penetrate the chimney liner.



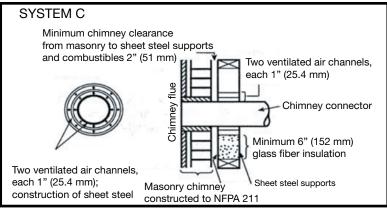


Figure 14: System C

Minimum Clearance: 6 in. (152mm) to combustibles

System C. Sheet steel chimney connector, minimum 24 gauge [0.024 in. (0.61 mm)] in thickness, with a ventilated thimble, minimum 24 gauge [0.024 in. (0.61 mm)] in thickness, having two 1 in. (25.4 mm) air channels, separated from combustibles by a minimum of 6 in. (152 mm) of glass fiber insulation. Opening shall be covered, and thimble supported with a sheet steel support, minimum 24 gauge [0.024 in. (0.61 mm)] in thickness.

Supports shall be securely fastened to wall surfaces on all sides and shall be sized to fit and hold chimney section. Fasteners used to secure chimney section shall not penetrate chimney flue liner.

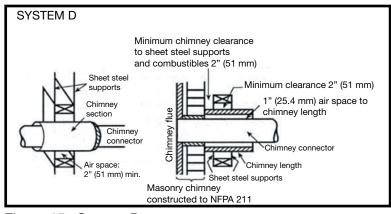


Figure 15: System D

Minimum Clearance: 2 in. (51mm) to combustibles

System D. Solid-Insulated, listed factory-built chimney length with an inside diameter 2 in. (51 mm) larger than the chimney connector and having 1 in. (25.4mm) or more of insulation, serving as a pass-through for a single-wall sheet steel chimney connector of minimum 24 gauge [0.024 in. (0.61 mm)] thickness, with a minimum 2 in. (51 mm) air space between the outer wall of chimney section and combustibles.

Minimum length of chimney section shall be 12 in. (305 mm). Chimney section concentric with and spaced 1 in. (25.4 mm) away from connector by means of sheet steel support plates on both ends of chimney section. Opening shall be covered, and chimney section supported on both sides with sheet steel supports of minimum 24 gauge [0.024 in. (0.61 mm)] thickness.

Supports shall be securely fastened to wall surfaces on all sides and shall be sized to fit and hold chimney section. Fasteners used to secure chimney section shall not penetrate chimney flue liner.



— Mobile Home Installation

These mandatory requirements for installation into a mobile Home, are in addition to those listed under Residential Installation.

Clearances to combustible surfaces and materials are shown below.

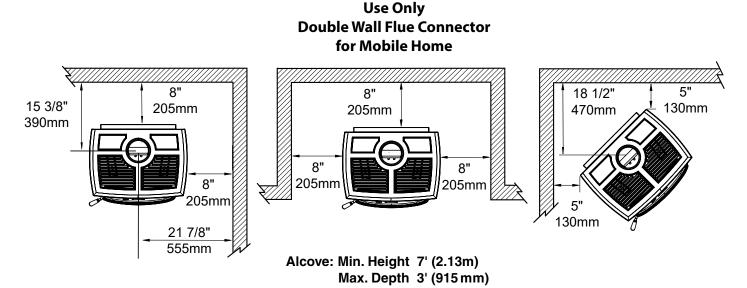


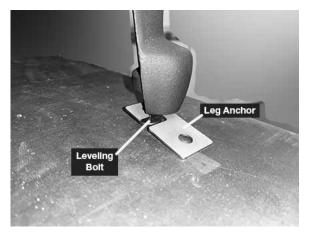
Figure 16: ALT4 LE2 Mobile Home Clearances.

Warning: Under no circumstances is this heater to be installed in a makeshift or "temporary" manner. It may be fired only after the following conditions have been met.

- The services of a competent or certified installer, are strongly recommended: NFI (National Fireplace Institute®) in the United States, CSIA (Chimney Safety Institute of America) in the United States and Canada, WETT (Wood Energy Technology Transfer) in Canada or APC (Association des Professionnels du Chauffage) in Quebec
- DO NOT CONNECT THIS UNIT TO A CHIMNEY FLUE SERVING ANOTHER APPLIANCE.
- DO NOT INSTALL IN A SLEEPING ROOM.
- CAUTION: THE STRUCTURAL INTEGRITY OF THE MOBILE HOME FLOOR, WALLS AND CEILING/ ROOF MUST BE MAINTAINED.
- The stove must be permanently anchored to the floor. Use the leg model anchors provided and hook them around the bolts in the bottom of the legs then secure them to the floor with a 1/4 -20 x 2" lag screws.
- Outside air supply must be used for Mobile Home installations.
- This heater must be installed with listed double-wall connector and compatible ULC-S629 or UL-103HT listed chimney system.

NOTE: Install all chimney components to the connector and chimney manufacturer's installation requirements. Consult your chimney supplier/manufacturer for installation advice.

Consult local Builing codes and Fire authorities for approval.



Optional Blower

The optional blower kit (kit #11140001) is equipped with a three prong power cord and may be installed at any time. Follow installation instructions supplied with the kit. Route power supply cord away from heater.

Electrical rating: 115 volts A.C.-1.1 amps. Fan output rating: 140 CFM

Blower Operation

Proper blower speed matched with air control setting will ensure peak performance from your stove. Operate as follows:

- Air control set to "L" (low), operate blower speed control on "Low".
- Air control set between "L" and "H" (low and high), operate blower speed control at desired setting.

Automatic: To operate the blower automatically, set the rocker switch on the side of the fan housing to "Auto" and set the speed control to desired setting. This will allow the fan to turn on as the stove heats up to operating temperature. It will also shut the blower off after the fire has gone out and the unit cooled to below a useful heat output range.

Manual: To manually operate the blower, set the rocker switch to "Man" and set the speed control to desired setting. This will bypass the sensing device and allow full control of the blower. Switching from "Auto" to "Man" or selecting speed may be done anytime.

Note: The Blower will not shut off until it is manually turned off.

Firebrick Installation

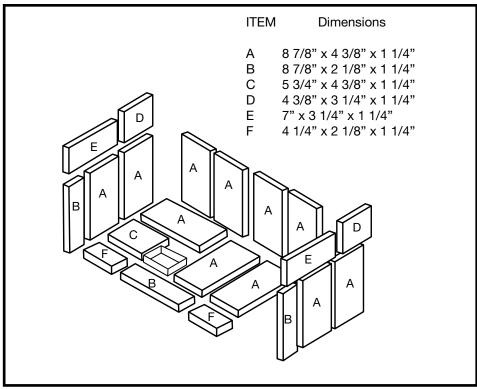


Figure 17: ALT4 LE2 Firebrick layout.



Begin firebrick installation with the rear wall.

- Stand one "A" firebrick vertically behind the tab located on the brick rail. Slide the firebrick toward the center of the rear wall (Figure 18). Slide a 2nd "A" firebrick underneath the tab on the brick rail (Figure 18). Repeat steps 1 & 2 for the placement of the other "A" firebricks on the rear wall (Figure 18).
- 2. For the side walls: Stand an "A" firebrick against the side wall and up against the rear wall firebrick. Stand another "A" brick beside the first one followed by a narrow "B" firebrick (Figure 19).

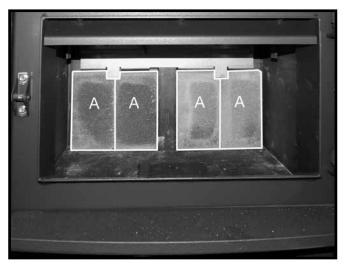


Figure 18: Remaining rear wall firebricks in place.

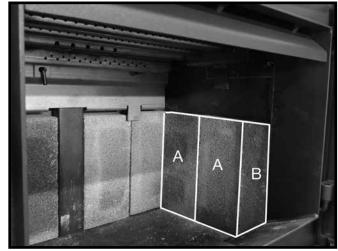


Figure 19: Lower side wall firebricks in place.

- 3. Place a "D" firebrick on top of the previously placed "A" firebricks and slide this firebrick back toward the rear wall making sure that this firebrick tucks in behind the brick rail (Figure 20).
- 4. Slide an "E" firebrick under the side wall brick rail tab and rest on top of the three previously placed side wall firebricks (Figure 21). Repeat steps 2-4 on the other side (Figure 21).

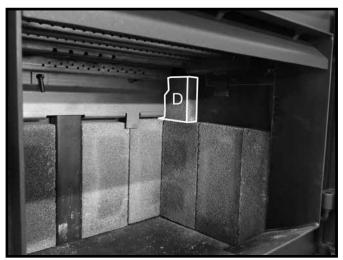


Figure 20: Small side wall firebrick in position.

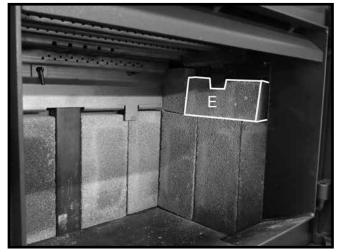


Figure 21: Final side wall firebrick in position.

- 5. Place two "A" firebricks on the firebox floor as shown. Place a third "A" firebrick against the rear wall as shown in (Figure 22).
- 6. Place the "C" firebrick so that it sits beside the ash dump, against the left-hand side wall and the "A" firebrick located directly behind the ash dump (Figure 22).

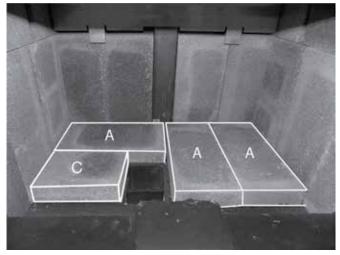


Figure 22: Floor bricks in place.

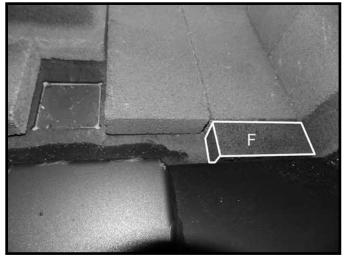


Figure 23: Short, narrow brick installed in front row.

7. Place a short narrow "F" brick against the front right side of the floor (Figure 23) followed by a longer "B" brick in the center of the front row (Figure 24). Finish with the last "F" brick placed against the left side front row (Figure 25). Note: There will be a leftover gap behind the ash dump.

Note: there will be one brick left over as a spare.

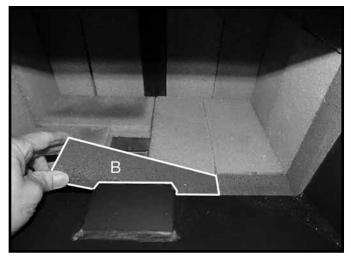


Figure 24: Long narrow center brick in front row.

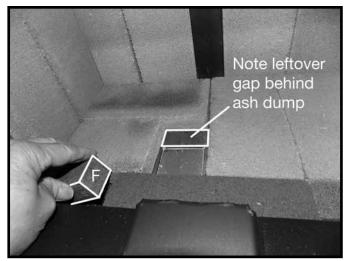


Figure 25: Final short narrow brick in front row.

Trouble Shooting

Problem	Cause	Cure	
Excessive Creosote	1) Wood is too wet	- Use dry wood	
Build-up	2) Turning down air control too soon	 Do not turn down until: a) There is a good bed of coals b) The wood is charred 	
	3) Draft too low	 Chimney plugged or restricted, check flue Improper chimney height and/or diameter Provide outside air for combustion Check draft in chimney and system, alter as needed. 	
Glass is Dirty	1) See 1, 2, and 3 above		
	2) Door Gasket leakage	- Replace gasket - Check door latch	
Low Heat Output	1) Wood may be wet	- Check wood and use drier wood if required.	
	2) Fire too small	- Build a larger fire	
	3) Draft too low	 Open draft control to increase burn rate. Chimney plugged or restricted Inspect and clean 	
Won't Burn Overnight	 Air control set too high Not enough wood Draft too high 	 Set control lower Unsplit wood is preferred for overnight burns Excessive chimney height and/or diameter, see "Proper Draft" on page 8 	
Stove Won't Burn	1) Combustion air supply is blocked	 Check outside air supply for obstructions Check that room air cover is removed. 	
		- Chimney plugged or restricted Inspect and clean	

On the Control Board at the back of the stove, there should be only the blue light(programmed) and green light(power) on. If the red light comes on, the firebox thermocouple is disconnected or not working. If the yellow light is on, then the flue collar thermocouple is disconnected or not working. Call your nearest Pacific Energy dealer for assistance.

Parts Diagram - Alderlea T4 LE2 —

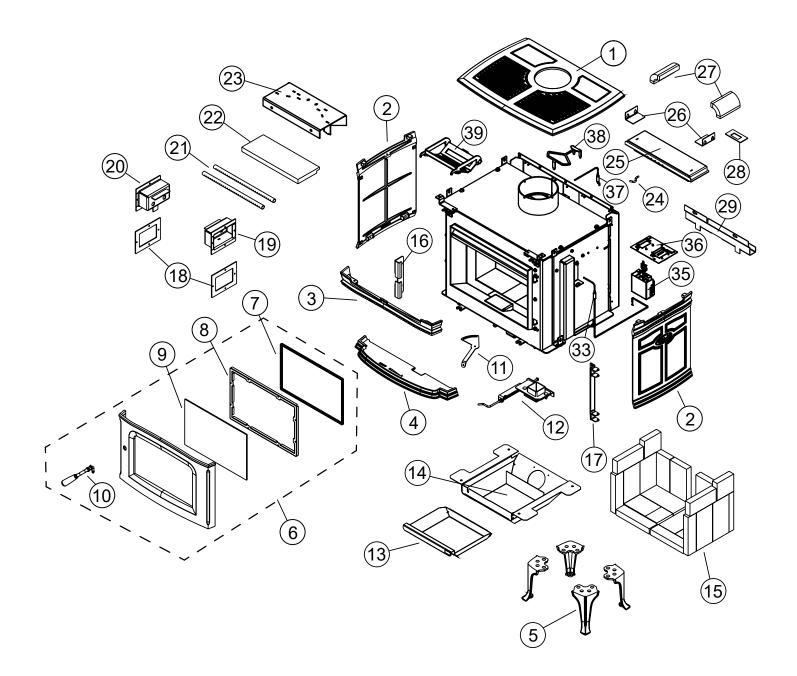
(WHEN ORDERING, INCLUDE PART NUMBER WITH DESCRIPTION)

1	TOP, ALT4 METALIC BLACK PAINT MAJOLICA BROWN ENAMEL IVORY ENAMEL	80002471 80002472
2	SIDES, ALT4 METALIC BLACK PAINT MAJOLICA BROWN ENAMEL IVORY ENAMEL	80002474 80002475
3	DOOR CROWN, ALT4 METALIC BLACK PAINT MAJOLICA BROWN ENAMEL IVORY ENAMEL	80002478
4	ASHLIP, ALT4 METALIC BLACK PAINT MAJOLICA BROWN ENAMEL IVORY ENAMEL	80002481
5	LEG CASTING (1PC) METALIC BLACK PAINT MAJOLICA BROWN ENAMEL IVORY ENAMEL	80000012 80000054
6	DOOR ASSY ALT4 BLACK PAINT (HANDLE ON LEFT) MAJOLICA BROWN ENAMEL IVORY ENAMEL	80002483 80002484

_		
7	Gasket, Door	
8	Glass Retainer	
9	Glass(C/W Tape)	
10	Door Handle, Alderlea, Left	
11	Air Control, Primary, ALT 4 LE	
12	Ash Dump Assembly	
13	Ash Pan, Alt4 LE	
14	Ash Pan Enclosure, Alt4 LE	. 80002488
15	Firebrick, (Set)	. 80002875
16	Door Catch, Alt 1.2/4 LE	. 80002492
17	Door Hinge, Alt 4 LE	. 80002489
18	Tube Air Box Gasket	
19	Tube Air Box (Rhs)Hinge side	.80002891
20	Tube Air Box (Lhs) Latch side	.80002892
21	Tubes, Neo 1.6 LÉ / Vista LE (Set Of 2)	
22	Baffle Board	
23	Flame Shield	.80002878
24	Baffle, Pin, (10pc)	.80000364
25	Baffle	
26	Brick Rail Set, Left/Right	
27	Baffle Blanket (Set)	
29	Rear Brick Rail	
30	Rear Air Deflector, Alt4 LE2 (not shown)	
31	Baffle Tube Retaining Clip LE2(not shown)	
32	Wall Adapter 12V(not shown)	
33	Firebox Thermocouple	
34	Optional Battery Box assembly(not shown)	
35	Control Board assembly	
36	Motor Control assembly	
37	Flue Thermocouple	
38	Flue Protector(Thermocouple guard)	
	Flue Gas Agitator	
55		. 00002000

All parts may be ordered from your Pacific Energy dealer. Contact Pacific Energy for the location of the dealer nearest you.







Wood Products Warranty



Pacific Energy extends the following warranty coverage to the original registered purchaser of the product:

LTD Lifetime Coverage (10 years)

Limited lifetime coverage is extended to the following components (parts only): porcelain finish, glass (glass for thermal breakage only, not impact), plating, firebox and baffle.

3 Year Comprehensive

Pacific Energy will replace or repair any part found to be defective (parts and labor) for three years from the date of purchase.

This coverage includes electrical components (blowers, speed controls and thermal switches).

Pacific Energy recommends using the services of a certified installer.

Conditions

Your stove has been designed to perform in the harshest climates in North America. You can be confident that under normal use your stove will be trouble free for many years. If your stove is prematurely deteriorating this is a significant indicator of improper usage, for example; excessive draft, heating to large an area, contaminated fuel - such as high sodium content or plastics and chemicals. Please be aware, these conditions may be reasons to void your warranty.

- For wood products All installations must be installed according to all applicable local and national codes. It is the responsibility of the installer to ensure the unit is operating correctly at installation.
- Any part that shows in our judgment evidence of defect shall be repaired, replaced or refunded at Pacific Energy's option. The defective part may be required to be returned to Pacific Energy or an accredited agent, transportation prepaid.
- Porcelain is warranted for gloss retention. Certain colors may darken when heated and return to the original shade when cool. As a man-made finish it is subject to minor imperfections.
- Glass is warranted against thermal breakage.
- Plating is warranted against tarnishing. Gold plating may attain a deeper color with use.

Exclusions

- Limited Lifetime coverage Lifetime coverage is limited to the repair, replacement or refund of the indicated parts only. Labor charges are not covered under the lifetime warranty.
- The following items are not included in the Lifetime Warranty: firebox rails and heat shields.
- The following parts are not warranted: firebrick, gaskets and ceramic fiber blankets.
- This warranty does not apply to any part that shows evidence of misuse, abuse, improper installation, accident, lack of maintenance, or modification.
- Pacific Energy shall in no event be liable for any special, indirect or consequential damages of any nature whatsoever which are in excess of the original purchase price of the product.
- Pacific Energy is not responsible for installation, operational or environmental conditions beyond our control.
- (The company may, at its discretion, discharge all obligations by refunding the wholesale price of the defective part.)

IF WARRANTY SERVICE IS NEEDED: 1. If you discover a problem that you believe is covered by this warranty, report it to your True North/Pacific Energy Fireplace Products dealer, giving them proof of purchase, the purchase date, and the model name and serial number. 2. Pacific Energy Fireplace Products Ltd. has the option of either repairing or replacing the defective component. 3. If your dealer is unable to repair your appliance's defect, he may process a warranty claim through Pacific Energy Fireplace Products Ltd., including the name of the dealership where you purchased the appliance, a copy of your receipt showing the date of the appliance's purchase, and the serial number on your appliance.

REGISTER YOUR PRODUCT ONLINE

HAVE YOUR SERIAL NUMBER* AVAILABLE AND VISIT

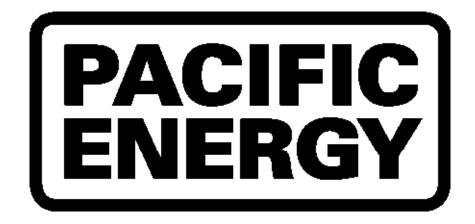
pacificenergy.net/register

*Your serial number can be found on the product certification label or on the cover of your installation manual.



©2024 Copyright Pacific Energy Fireplace Products LTD.

Reproduction, adaptation, or translation without prior written permission is prohibited except as allowed under the copyright laws.



For technical support, please contact your retailer

Web site: www.pacificenergy.net 2975 Allenby Rd., Duncan, BC V9L 6V8